



The Banff Centre
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Expense Claims Forms

Date: February 6, 2014

NAME Jeff Melanson
President

Position President

(Diners)

Itinerary and Purpose of Travel : Council of Presidents meeting and business meetings, Edmonton (Jan.15-17), Business and development meetings, Toronto (Jan.22-25, Feb. 12, Mar. 4, Mar. 24-26), Igniting the Future-Canada Impact Workshop 2014, Toronto (Feb.26), Development meetings, Winnipeg (Mar. 16)

Rcpt no.	Date	Expense Type	GL Acct	Fund	Cost Centre	Activity Type	Description	NET Amount	GST Amount	Total Amount
1	01/08/2014	Travel-BOG	3102	2100	890900	800	Calgary to Edmonton Flight, seat selection - Board Chair	\$ 10.00	\$ 0.50	\$ 10.50
2	01/08/2014	Travel-BOG	3102	2100	890900	800	Calgary to Edmonton Flight - Board Chair	\$ 136.78	\$ 4.05	\$ 140.83
3	01/08/2014	Travel-BOG	3102	2100	890900	800	Edmonton to Calgary Flight - Board Chair	\$ 153.12	\$ 7.66	\$ 160.78
4	01/08/2014	Travel-BOG	3102	2100	890900	800	Edmonton to Calgary Flight, seat selection - Board Chair	\$ 16.00	\$ 0.80	\$ 16.80
5	01/14/2014	Travel	3101	2100	890900	800	Calgary to Edmonton Return Flight	\$ 427.25	\$ 21.36	\$ 448.61
6	01/14/2014	Travel	3101	2100	890900	800	Calgary to Toronto Flight, seat selection	\$ 20.00	\$ 1.00	\$ 21.00
7	01/14/2014	Travel	3101	2100	890900	800	Calgary to Toronto Flight	\$ 404.94	\$ 16.24	\$ 421.18
8	01/15/2014	Travel	3101	2100	890900	800	Toronto to Calgary Flight, seat selection	\$ 30.00	\$ 1.50	\$ 33.90
9	01/15/2014	Travel	3101	2100	890900	800	Toronto to Calgary Flight	\$ 266.86	\$ 9.00	\$ 275.86
10	01/15/2014	Travel	3101	2100	890900	800	Calgary to Toronto Flight	\$ 306.62	\$ 12.71	\$ 319.33
11	01/15/2015	Travel	3101	2100	890900	800	Calgary to Toronto Flight	\$ 46.00	\$ 2.30	\$ 48.30
12	01/16/2014	Travel	3101	2100	890900	800	Calgary to Toronto Flight, seat selection	\$ 30.00	\$ 1.50	\$ 31.50
13	01/16/2014	Travel	3101	2100	890900	800	Toronto to Calgary Flight, seat selection	\$ 30.00	\$ 3.90	\$ 33.90
14	01/16/2014	Travel	3101	2100	890900	800	Calgary to Toronto Flight	\$ 327.76	\$ 12.57	\$ 340.33
15	01/16/2014	Travel	3101	2100	890900	800	Toronto to Calgary Flight	\$ 266.86	\$ 9.00	\$ 275.86
16	01/20/2014	Travel	3101	2100	890900	800	Toronto to Calgary Flight	\$ 549.35	\$ 22.57	\$ 571.92
17	01/20/2014	Travel	3101	2100	890900	800	Toronto to Calgary Flight, seat selection	\$ 38.97	\$ 1.80	\$ 40.68
18	01/20/2014	Travel	3101	2100	890900	800	Calgary to Toronto to Winnipeg to Calgary Flight	\$ 803.50	\$ 38.76	\$ 842.26
19	01/20/2014	Travel	3101	2100	890900	800	Calgary to Toronto to Winnipeg to Calgary Flight, seat selections	\$ 116.00	\$ 5.80	\$ 121.80
20	01/20/2014	Travel	3101	2100	890900	800	Calgary to Toronto return Flight	\$ 803.50	\$ 38.76	\$ 842.26
21	01/20/2014	Travel	3101	2100	890900	800	Calgary to Toronto return Flight, seat selections	\$ 82.00	\$ 4.10	\$ 86.10
Total Expenses : A								\$ 4,865.50	\$ 248.20	5,083.70

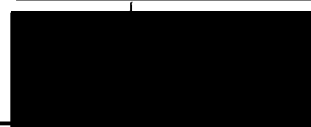
Summary by Expense Type

GL	Fund	Expense Type	Cost Centre	Activity Type	NET Amount	GST	Total Amount
3101	2100	Travel			4,575.93	178.86	4,754.79
3102	2100	Travel-BOG			319.95	8.96	328.91
3105	2100	Accommodation			-	-	-
3106	2100	Meals			-	-	-
3610	2100	Hosting			-	-	-
3611	2100	Hosting-Alcohol			-	-	-
3107	2100	Incidentals			-	-	-
Total					4,865.50	248.20	5,083.70

Travel Advance (positive)	B 6132-2100	\$	
	A-B	\$	5,083.70

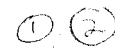


Feb 10/14
Date



FEB 11 2014
Date

Return to Requestor	Shelley MacAulay
Department	President's Office
Cost Centre Code	
Prepared By	Julie Harvey



Itinerary confirmation

Thank you for choosing WestJet. You can find details about your booking below.

Your reservation code is: RJUNOH

Guest details

Ms Brenda Elizabeth Mackie Flight Calgary (YYC)-Edmonton (YEG)
 Ticket number 8382195195671
 Seat YYC-YEG
 12F

Air itinerary details

Calgary (YYC) Thu Jan 16 2014, 9:50 AM Boeing 737-700
 Edmonton (YEG) Thu Jan 16 2014, 10:40 AM
 WS 349 WestJet
 Fare type: Econo Non-stop

Pricing breakdown

Guest type	Base fare per guest	Air transportation charges per guest	Taxes, fees and charges per guest	Total fare per guest	Number of guests	Total fare
Adult	\$85.00	\$12.00	\$43.83	\$140.83	x 1	\$140.83 CAD

YYC-YEG: Econo fare type benefits
 One complimentary checked bag *
 Fully refundable if cancelled within 24 hours of booking **
 Advance seat selection - \$5-53.10*
 \$75-88.50 itinerary change fee + applicable fare difference
 \$75-88.50 name change fee
 \$75-88.50 cancellation fee, balance credited toward future WestJet flight purchases-

* Not applicable on flights operated by our airline partners
 ** Excluding flights departing within 24 hours of booking
 - Non-refundable to original form of payment

Total airfare: **\$140.83 CAD**

Seats

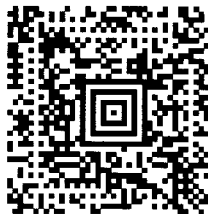
Exit row seat WS 0349 YYC-YEG Seat 12F MS Brenda Mackie \$10.00 CAD + \$0.50 CAD tax

Total seats: **\$10.50 CAD**

Earn WestJet dollars. Pay when you pick up your car. Book now.

Reserve now and pay when you pick up your vehicle.
 All displayed quotes include taxes and fees. Click on the arrows to see other options.

Your booking is confirmed. Please print/retain this page for your financial records (e.g. for taxation, expense claim or payment card reconciliation purposes). We thank you for choosing Air Canada and look forward to welcoming you on board.



Booking Information

Booking Reference: **MVY65M**

Customer Care

Electronic Ticketing confirmed. This is your official itinerary/receipt.

Air Canada
1-888-247-2262

Main Contact:
Ms. Brenda Elizabeth Mackie

Flight Arrivals and Departures
1-888-422-7533

Flight Itinerary

Flight	From	To	Stops	Duration	Aircraft	Fare Type	Meal
AC8155 ¹	Edmonton, Edmonton Int'l (YEG) Thu 16-Jan 2014 17:00	Calgary (YYC) Thu 16-Jan 2014 17:53	0	0hr53	DH3	Flex, G	

Operated by:
1 Air Canada Express - Jazz

Passenger Information

1: Ms Brenda Elizabeth Mackie : Adult (16+), Ticket Number: 0142129513924

Frequent Flyer Prog : None Meal Preference: None
Payment Card: Special Needs: None
Seat Selection:

Congratulations on your selection of a Preferred seat. Please read the Terms and conditions.

Purchase Summary

Fare Summary

Passenger Type	Adult
Air Transportation Charges	
Departing Flight - Flex	109.00
Surcharges	12.00
Taxes, Fees and Charges	
Canada Airport Improvement Fee	25.00
Canada Goods and Services Tax (GST/HST #10009-2287 RT0001)	7.66
Air Travellers Security Charge (ATSC)	7.12
Total airfare and taxes before options (per passenger)	160.78
Options	
Departing Flight - Flex	
→ Advance Seat Selection (Preferred)	16.00
Canada Goods and Services Tax (GST/HST #10009-2287 RT0001)	0.80
Total airfare, taxes and options (per passenger)	177.58
Number of passengers	1
Travel Insurance (declined)	0.00
Grand Total - Canadian dollars	\$177.58

Payment Information

Amount paid: \$177.58

The following charges (tax inclusive) will appear on your credit or debit card statement:

- Air Canada: \$160.78 (Airfare - per ticket)
- Air Canada: \$16.80 (Advance Seat Selection - per ticket)

Ticket number(s): 0142129513924

Your booking is confirmed. Please print/retain this page for your financial records (e.g. for taxation, expense claim or payment card reconciliation purposes). We thank you for choosing Air Canada and look forward to welcoming you on board.



Booking Information

Booking Reference: **NT8KJE**

Customer Care

Electronic Ticketing confirmed. This is your official itinerary/receipt.

Air Canada
1-888-247-2262

Main Contact:
Mr Jeffrey J Melanson

Flight Arrivals and Departures
1-888-422-7533

Flight Itinerary

Flight	From	To	Stops	Duration	Aircraft	Fare Type	Meal
AC8164 ¹	Calgary (YYC) Wed 15-Jan 2014 20:00	Edmonton, Edmonton Int'l (YEG) Wed 15-Jan 2014 20:53	0	0hr53	DH3	Flex, W	
AC8175 ¹	Edmonton, Edmonton Int'l (YEG) Fri 17-Jan 2014 11:00	Calgary (YYC) Fri 17-Jan 2014 11:53	0	0hr53	DH3	Flex, W	

Operated by:
1 Air Canada Express - Jazz

Passenger Information

1: Mr Jeffrey J Melanson : Adult (16+), Ticket Number: 0142129810069

Air Canada - Aeroplan XXXXXXXXXX Meal Preference: **None**
XXXXXXXXXX Special Needs: **None**
 AC8175 1C (Preferred)

Congratulations on your selection of a Preferred seat. Please read the Terms and conditions.

Purchase Summary

Fare Summary

Passenger Type	Adult
Air Transportation Charges	
Departing Flight - Flex	167.00
Return Flight - Flex	167.00
Surcharges	24.00
Taxes, Fees and Charges	
Canada Airport Improvement Fee	55.00
Canada Goods and Services Tax (GST/HST #10009-2287 RT0001)	21.36
Air Travellers Security Charge (ATSC)	14.25
Total airfare and taxes before options (per passenger)	448.61
Number of passengers	1
Travel Insurance (declined)	0.00
Grand Total - Canadian dollars	\$448.61

Payment Information

Amount paid: **\$448.61**

The following charges (tax inclusive) will appear on your credit or debit card statement:

- Air Canada: \$448.61 (Airfare - per ticket)

Ticket number(s): 0142129810069

Fare Rules

Departing Flight Calgary (YYC) To Edmonton (YEG) - **Flex**

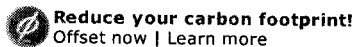
Return Flight Edmonton (YEG) To Calgary (YYC) - **Flex**

• **Changes:**

- Prior to day of departure - **Change fee** per direction, per passenger, is \$50 CAD plus applicable taxes and any additional fare difference. **Changes** can be made up to 2 hours prior to departure.
- **Same-day confirmed changes** at check-in or at the airport are permitted at a flat fee of \$75 CAD/USD per direction, per passenger (subject to availability). Same-day flights only.
- **Same-day standby** is available **only** to passengers travelling on a flight between Toronto and Montreal or Ottawa (connecting flights excluded), as well as to passengers travelling between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) and Newark (EWR) airports.
- Flights can only be used in sequence from the place of departure specified on the itinerary.

• **Cancellations:**

- Tickets are **non-refundable** and **non-transferable**.
 - **Cancellations** can be made up to 45 minutes prior to departure.
 - Provided the original booking is cancelled prior to the original flight departure, the value of the unused ticket can be applied within a one year period from date of issue of the original tickets to the value of a new ticket subject to the change fee per direction, per passenger, plus applicable taxes and any additional fare difference, subject to availability and advance purchase requirements. The new outbound travel date must commence within a one year period from the original date of ticket issuance. If the fare for the new journey is lower, any residual amount will be forfeited.
 - Customers who **no-show** their flight will forfeit the fare paid.
- **Complimentary advance standard seat selection** on Air Canada and Air Canada Express (operated by Jazz), subject to availability.
- Up to 24 hours after the purchase of a **new ticket**, Air Canada will cancel your ticket and provide a full refund without penalty.
 - Flights operated by Air Canada: earn 100% Aeroplan Miles (Altitude Qualifying Miles)
 - Read complete fare rules applicable to this fare.



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Itinerary confirmation

Thank you for choosing WestJet. You can find details about your booking below.

Your reservation code is: **SIHRRC**

Guest details

Mr Jeffrey Melanson	Flight	Calgary (YYC)-Toronto (YYZ)
		WestJet FF
		Ticket number 8382195387784
		Seat YYC-YYZ 15D

Air itinerary details

Calgary (YYC) Tue Jan 21 2014, 1:40 PM Boeing 737-700	Toronto (YYZ) Tue Jan 21 2014, 7:25 PM	WS 424 WestJet	Fare type: Flex Non-stop
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Pricing breakdown

Guest type	Base fare per guest	Air transportation charges per guest	Taxes, fees and charges per guest	Total fare per guest	Number of guests	Total fare
Adult	\$341.00	\$23.00	\$57.18	\$421.18	x 1	\$421.18 CAD

YYC-YYZ: Flex fare type benefits
 One complimentary checked bag *
 Fully refundable if cancelled within 24 hours of booking **
 Advance seat selection - \$5-53.10*
 \$50-59 itinerary change fee + applicable fare difference
 \$50-59 name change fee
 \$50-59 cancellation fee, balance credited toward future WestJet flight purchases-

* Not applicable on flights operated by our airline partners
 ** Excluding flights departing within 24 hours of booking
 - Non-refundable to original form of payment

Total airfare: **\$421.18 CAD**

Seats





Regular seat	WS 0424 YYC-YYZ Seat 15D MR Jeffrey Melanson	\$20.00 CAD + \$1.00 CAD tax
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Total seats: **\$21.00 CAD**

Earn WestJet dollars. Pay when you pick up your car. Book now.

Reserve now and pay when you pick up your vehicle.
 All displayed quotes include taxes and fees. Click on the arrows to see other options.

Pick-up from: Toronto (YYZ) Tue Jan 21 2014, 7:25 PM
 Drop-off to: Toronto (YYZ) Wed Jan 22 2014, 7:25 PM

<p>Intermediate3 Door, Automatic, A/C</p>  <p>Budget</p> <p>\$114.91 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Medium SUV5 Door, Automatic, A/C</p>  <p>Budget</p> <p>\$96.62 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Medium SUV5 Door, Automatic, A/C</p>  <p>Budget</p> <p>\$100.54 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Economy3 Door, Automatic, A/C</p>  <p>Budget</p> <p>\$112.30 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>
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WestJet Rewards members earn 1% back in WestJet dollars on car rentals booked at westjet.com.*
 * WestJet dollars will be awarded on the cost of your rental before taxes, fees and surcharges.

Earn WestJet dollars. Get great rates. Book now.

All rates include taxes, fees and surcharges. Click on the arrows to see other options.

Check-in: Tue Jan 21 2014 Check-out: Wed Jan 22 2014
 Nights: 1 Occupancy: 1 adult

<p>The Grand Hotel & Suites Toronto - Toronto</p>  <p>\$192.66 CAD Deluxe Room</p> <p>SELECT</p> <p>View hotel</p>	<p>ALT Hotel Toronto Pearson - Mississauga</p>  <p>\$145.77 CAD Standard Room, 1 Queen Bed</p> <p>SELECT</p> <p>View hotel</p>	<p>Eaton Chelsea - Toronto</p>  <p>\$190.25 CAD Deluxe Double Room</p> <p>SELECT</p> <p>View hotel</p>	<p>Hotel Carlingview Toronto Airport - Toronto</p>  <p>\$137.39 CAD Standard Room, 2 Queen Beds, Smoking - Non</p> <p>SELECT</p> <p>View hotel</p>
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WestJet Rewards members earn 1% back in WestJet dollars on car rentals booked at westjet.com.*
 * WestJet dollars will be awarded on the cost of your rental before taxes, fees and surcharges.

\$421.18 CAD
\$21.00 CAD

Total: \$442.18 CAD

Baggage limitations for Jamaica and Trinidad and Tobago

You are permitted one piece of carry-on baggage and two checked bags, the second at a cost of \$20. No third and fourth bag or overweight items will be permitted. You are not permitted any oversized bags, with the exception of one golf bag containing golf clubs. For more information, please visit our website at westjet.com.



Itinerary confirmation

Thank you for choosing WestJet. You can find details about your booking below.

Your reservation code is: **LNBABJ**

Guest details

Mr Jeffrey Melanson Flight Toronto (YYZ)-Calgary (YYC)
 WestJet FF XXXXXXXXXX
 Ticket number 8382195419188
 Seat YYZ-YYC
 14D

Air itinerary details

Toronto (YYZ) Calgary (YYC) WS 653 Fare type: Econo
 Thu Feb 27 2014, 6:45 AM Thu Feb 27 2014, 9:06 AM WestJet Non-stop
 Boeing 737-800

Pricing breakdown

Guest type	Base fare per guest	Air transportation charges per guest	Taxes, fees and charges per guest	Total fare per guest	Number of guests	Total fare
Adult	\$189.00	\$23.00	\$63.86	\$275.86	x 1	\$275.86 CAD

YYZ-YYC: Econo fare type benefits
 One complimentary checked bag *
 Fully refundable if cancelled within 24 hours of booking **
 Advance seat selection - \$5-53.10*
 \$75-88.50 itinerary change fee + applicable fare difference
 \$75-88.50 name change fee
 \$75-88.50 cancellation fee, balance credited toward future WestJet flight purchases-

* Not applicable on flights operated by our airline partners
 ** Excluding flights departing within 24 hours of booking
 - Non-refundable to original form of payment

Total airfare: **\$275.86 CAD**

Seats





Exit row seat WS 0653 YYZ-YYC Seat 14D MR Jeffrey Melanson \$30.00 CAD + \$3.90 CAD tax

Total seats: **\$33.90 CAD**

Earn WestJet dollars. Pay when you pick up your car. Book now.

Reserve now and pay when you pick up your vehicle.
 All displayed quotes include taxes and fees. Click on the arrows to see other options.

Pick-up from: Calgary (YYC) Thu Feb 27 2014, 9:06 AM
 Drop-off to: Calgary (YYC) Fri Feb 28 2014, 9:06 AM

<p>Compact4 Door, Automatic, A/C</p>  <p>\$100.70 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Intermediate3 Door, Automatic, A/C</p>  <p>\$53.75 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Full-Size3 Door, Automatic, A/C</p>  <p>\$57.07 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Intermediate3 Door, Automatic, A/C</p>  <p>\$51.09 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>
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WestJet Rewards members earn 1% back in WestJet dollars on car rentals booked at westjet.com.*
 * WestJet dollars will be awarded on the cost of your rental before taxes, fees and surcharges.

Earn WestJet dollars. Get great rates. Book now.

All rates include taxes, fees and surcharges. Click on the arrows to see other options.

Check-in: Thu Feb 27 2014 Check-out: Fri Feb 28 2014
 Nights: 1 Occupancy: 1 adult

<p>The Fairmont Palliser - Calgary</p>  <p>\$295.50 CAD Fairmont Queen - NonRefundable Save 20%</p> <p>SELECT</p> <p>View hotel</p>	<p>Delta Calgary Airport - Calgary</p>  <p>\$279.55 CAD Standard Room, 2 Queen Beds</p> <p>SELECT</p> <p>View hotel</p>	<p>Radisson Hotel & Conference Center Calgary Airport</p>  <p>\$166.59 CAD Guest Room Two Queen Beds Fridge Wifi</p> <p>SELECT</p> <p>View hotel</p>	<p>Super 8 Calgary/Airport - Calgary</p>  <p>\$111.16 CAD Standard Room, 2 Queen Beds, Refrigerator</p> <p>SELECT</p> <p>View hotel</p>
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WestJet Rewards members earn 1% back in WestJet dollars on car rentals booked at westjet.com.*
 * WestJet dollars will be awarded on the cost of your rental before taxes, fees and surcharges.

 **\$275.86 CAD** ✓
\$33.90 CAD ✓

Total: \$309.76 CAD

Baggage limitations for Jamaica and Trinidad and Tobago

You are permitted one piece of carry-on baggage and two checked bags, the second at a cost of \$20. No third and fourth bag or overweight items will be permitted. You are not permitted any oversized bags, with the exception of one golf bag containing golf clubs. For more information, please visit our website at westjet.com.

10 1

Your booking is confirmed. Booking reference: **LTZIMR**

An email booking confirmation has been sent to: **jeff_melanson@banffcentre.ca**.

Use your booking reference to **retrieve your official Itinerary/Receipt at aircanada.com**.

Passengers Mr Jeffrey J Melanson

Flight	From	To	Departure	Arrival
AC164	Calgary (YYC)	Toronto (YYZ)	11:15 Tue 25-Feb 2014	17:10 Tue 25-Feb 2014

Airfare	267.00
Options	46.00
Taxes, fees and charges	54.63
Travel Insurance	Purchase Travel Insurance
Grand Total	\$367.63
Canadian dollars	

Your booking is confirmed. Please print/retain this page for your financial records (e.g. for taxation, expense claim or payment card reconciliation purposes). We thank you for choosing Air Canada and look forward to welcoming you on board.



Booking Information

AIR CANADA

Booking Reference: **LTZIMR**

Customer Care

Electronic Ticketing confirmed. This is your official itinerary/receipt.

Air Canada
1-888-247-2262

Main Contact:
Mr Jeffrey J Melanson

Flight Arrivals and Departures
1-888-422-7533

Flight Itinerary

Flight	From	To	Stops	Duration	Aircraft	Fare Type	Meal
AC164	Calgary (YYC) Tue 25-Feb 2014 11:15	Toronto, Pearson Int'l (YYZ) Tue 25-Feb 2014 17:10 - Terminal 1	0	3hr55	320	Tango, T	F

F: Food for purchase on board All Onboard Café purchases made on board Air Canada flights are payable only with Visa, MasterCard and American Express credit cards.

Passenger Information

1: Mr Jeffrey J Melanson : Adult (16+), Ticket Number: 0142129880660

Air Canada - Aeroplan :

Meal Preference: **None**

Payment Card:

Special Needs: **None**

Seat Selection: **AC164 18D (Preferred) Paid**

Congratulations on your selection of a **Preferred seat**. Please read the **Terms and conditions**.

Purchase Summary

Fare Summary

Total charge for 1 adult

Air Transportation Charges

Departing Flight (Tango) (including surcharges)	267.00
Options	46.00
Taxes, Fees and Charges	54.63
Total Airfare Charge	367.63

Travel Insurance (declined) 0.00

Grand Total - Canadian dollars \$367.63**Payment Information**Amount paid: **\$367.63**

The following charges (tax inclusive) will appear on your credit or debit card statement:

- Air Canada: \$319.33 (Airfare - per ticket)
- Air Canada: \$48.30 (Advance Seat Selection - per ticket)

Ticket number(s): 0142129880660

Fare Rules**Departing Flight** Calgary (YYC) To Toronto (YYZ) - **Tango****• Changes:**

- Prior to day of departure - **Change fee** per direction, per passenger, is \$75 CAD plus applicable taxes and any additional fare difference. **Changes** can be made up to 2 hours prior to departure.
- **Same-day confirmed changes at check-in or at the airport** are subject to availability and are permitted only for same-day flights at a fee of \$150 CAD/USD per direction, per passenger.
- **Same-day standby** is available **only** to passengers travelling between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) and Newark (EWR) airports.
- Flights can only be used in sequence from the place of departure specified on the itinerary.

• Cancellations:

- Tickets are **non-refundable** and **non-transferable**.
- **Cancellations** can be made up to 45 minutes prior to departure.
- Provided the original booking is cancelled prior to the original flight departure, the value of the unused ticket can be applied within a one year period from date of issue of the original tickets to the value of a new ticket subject to the change fee per direction, per passenger, plus applicable taxes and any additional fare difference, subject to availability and advance purchase requirements. The new outbound travel date must commence within a one year period from the original date of ticket issuance. If the fare for the new journey is lower, any residual amount will be forfeited.
- Customers who **no-show** their flight will forfeit the fare paid.
- **Paid Advance Seat Selection** is available on Air Canada and Air Canada Express (operated by Jazz), subject to availability.
- Up to 24 hours after the purchase of a **new ticket**, Air Canada will cancel your ticket and provide a full refund without penalty.
- Flights operated by Air Canada: earn 25% Aeroplan Miles (Altitude Qualifying Miles) for flights within Canada and 50% Aeroplan Miles (Altitude Qualifying Miles) for flights between Canada and the U.S.
- Read complete fare rules applicable to this fare.

Baggage Allowance and FeesPrepare your checked and carry-on baggage with the help of our [Baggage Guide](#).**Carry-on Baggage**

On your Air Canada, Air Canada Express, or Air Canada rouge-operated flight, you are entitled to 1 standard item (max. size: 23 x 40 x 55 cm [9 x 15,5 x 21,5 in]) and 1 personal item (max. size: 16 x 33 x 43 cm [6 x 13 x 17 in]). Maximum weight for each item is 10 kg (22 lb). View more details.

Checked Baggage

Please see below for details on the bags you plan on checking at the baggage counter.

Departing Flight : Calgary (YYC) To Toronto (YYZ) - Tango	
Regular Baggage Allowance	1st bag: Complimentary
	2nd bag: \$20.00 CAD + taxes* per direction
	Max. weight per bag: 23 kg (50 lb)
	Max. linear dimensions per bag: 158 cm (62 in)

* For travel within Canada or between Canada and the United States, a Canadian tax of \$3.00 CAD may apply to 1st and 2nd bag fees. For travel between Canada or the United States and Mexico, the Dominican Republic and Barbados, an applicable local sales tax of \$4.00 CAD may apply to the 2nd bag fee. For all other itineraries to/from Mexico, the Dominican Republic and Barbados as well as itineraries to/from South America, an applicable local sales tax of \$21.00 CAD may apply to the 2nd bag fee. All above tax amounts are based on the maximum applicable tax amounts per itinerary type. Actual amounts may vary and will be charged in the currency used in your departure airport. Tax amounts are subject to change without notice by local government.

12, 14

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Itinerary confirmation

Thank you for choosing WestJet. You can find details about your booking below.

Your reservation code is: PYMYIT

Guest details

Mr Jeffrey Melanson Flight Calgary (YYC)-Toronto (YYZ)

WestJet FF [REDACTED]

Ticket number 8382195437035

Seat YYC-YYZ
12F

Air itinerary details

Calgary (YYC) Toronto (YYZ) WS 424 Fare type: Econo
Wed Feb 12 2014, 1:40 PM Wed Feb 12 2014, 7:25 PM WestJet Non-stop
Boeing 737-700

Pricing breakdown

Guest type	Base fare per guest	Air transportation charges per guest	Taxes, fees and charges per guest	Total fare per guest	Number of guests	Total fare
Adult	\$264.00	\$23.00	\$53.33	\$340.33	x 1	\$340.33 CAD

YYC-YYZ: Econo fare type benefits

One complimentary checked bag *

Fully refundable if cancelled within 24 hours of booking **

Advance seat selection - \$5-53.10*

\$75-88.50 itinerary change fee + applicable fare difference

\$75-88.50 name change fee

\$75-88.50 cancellation fee, balance credited toward future WestJet flight purchases-

* Not applicable on flights operated by our airline partners

** Excluding flights departing within 24 hours of booking

- Non-refundable to original form of payment

Total airfare: **\$340.33 CAD**

Seats





Exit row seat WS 0424 YYC-YYZ Seat 12F MR Jeffrey Melanson \$30.00 CAD + \$1.50 CAD tax

Total seats: **\$31.50 CAD**

Earn WestJet dollars. Pay when you pick up your car. Book now.

Reserve now and pay when you pick up your vehicle.
 All displayed quotes include taxes and fees. Click on the arrows to see other options.

Pick-up from: Toronto (YYZ) Wed Feb 12 2014, 7:25 PM
 Drop-off to: Toronto (YYZ) Thu Feb 13 2014, 7:25 PM

<p>Compact4 Door, Automatic, A/C</p>  <p>\$124.51 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Intermediate3 Door, Automatic, A/C</p>  <p>\$95.71 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Full-Size3 Door, Automatic, A/C</p>  <p>\$110.95 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Intermediate3 Door, Automatic, A/C</p>  <p>\$92.64 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>
---	---	---	--

WestJet Rewards members earn 1% back in WestJet dollars on car rentals booked at westjet.com.*
 * WestJet dollars will be awarded on the cost of your rental before taxes, fees and surcharges.

Earn WestJet dollars. Get great rates. Book now.

All rates include taxes, fees and surcharges. Click on the arrows to see other options.

Check-in: Wed Feb 12 2014 Check-out: Thu Feb 13 2014
 Nights: 1 Occupancy: 1 adult

<p>Courtyard by Marriott Downtown Toronto - Toronto</p> <p>\$145.00 CAD Standard Room, 2 Queen Beds - Advance</p> <p>SELECT</p> <p>View hotel</p>	<p>One King West Hotel & Residence - Toronto</p> <p>\$171.18 CAD Studio Suite, 1 King or 1 Queen Bed - Non-</p> <p>SELECT</p> <p>View hotel</p>	<p>Eaton Chelsea - Toronto</p> <p>\$138.04 CAD Chelsea Room Queen</p> <p>SELECT</p> <p>View hotel</p>	<p>Hotel Carlingview Toronto Airport - Toronto</p> <p>\$117.67 CAD Standard Room, 2 Queen Beds, Smoking - Non</p> <p>SELECT</p> <p>View hotel</p>
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WestJet Rewards members earn 1% back in WestJet dollars on car rentals booked at westjet.com.*
 * WestJet dollars will be awarded on the cost of your rental before taxes, fees and surcharges.

\$340.33 CAD
\$31.50 CAD

Total: \$371.83 CAD

Baggage limitations for Jamaica and Trinidad and Tobago

You are permitted one piece of carry-on baggage and two checked bags, the second at a cost of \$20. No third and fourth bag or overweight items will be permitted. You are not permitted any oversized bags, with the exception of one golf bag containing golf clubs. For more information, please visit our website at westjet.com.



Flights | Vacations | Deals | Travel Info | My WestJet | Rewards

Itinerary confirmation

Thank you for choosing WestJet. You can find details about your booking below.

Your reservation code is: **KIDHWL**

Guest details

Mr Jeffrey Melanson Flight Toronto (YYZ)-Calgary (YYC)
 WestJet FF [REDACTED]
 Ticket number 8382195440884
 Seat YYZ-YYC
 12F

Air itinerary details

Toronto (YYZ) Calgary (YYC) WS 665 Fare type: Econo
 Wed Feb 19 2014, 3:35 PM Wed Feb 19 2014, 5:52 PM WestJet Non-stop
 Boeing 737-700

Pricing breakdown

Guest type	Base fare per guest	Air transportation charges per guest	Taxes, fees and charges per guest	Total fare per guest	Number of guests	Total fare
Adult	\$189.00	\$23.00	\$63.86	\$275.86	x 1	\$275.86 CAD

YYZ-YYC: Econo fare type benefits

One complimentary checked bag *

Fully refundable if cancelled within 24 hours of booking **

Advance seat selection - \$5-53.10*

\$75-88.50 itinerary change fee + applicable fare difference

\$75-88.50 name change fee

\$75-88.50 cancellation fee, balance credited toward future WestJet flight purchases-

* Not applicable on flights operated by our airline partners

** Excluding flights departing within 24 hours of booking

- Non-refundable to original form of payment

Total airfare: **\$275.86 CAD**

Seats





Exit row seat WS 0665 YYZ-YYC Seat 12F MR Jeffrey Melanson \$30.00 CAD + \$3.90 CAD tax

Total seats: **\$33.90 CAD**

Earn WestJet dollars. Pay when you pick up your car. Book now.

Reserve now and pay when you pick up your vehicle.
 All displayed quotes include taxes and fees. Click on the arrows to see other options.

Pick-up from: Calgary (YYC) Wed Feb 19 2014, 5:52 PM
 Drop-off to: Calgary (YYC) Thu Feb 20 2014, 5:52 PM

<p>Compact 4 Door, Automatic, A/C</p>  <p>\$92.34 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Intermediate 3 Door, Automatic, A/C</p>  <p>\$45.20 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Full-Size 3 Door, Automatic, A/C</p>  <p>\$57.07 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>	<p>Intermediate 3 Door, Automatic, A/C</p>  <p>\$51.09 CAD 1 day(s) rental</p> <p>SELECT</p> <p>Rate details Vehicle details</p>
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WestJet Rewards members earn 1% back in WestJet dollars on car rentals booked at westjet.com.*
 * WestJet dollars will be awarded on the cost of your rental before taxes, fees and surcharges.

Earn WestJet dollars. Get great rates. Book now.

All rates include taxes, fees and surcharges. Click on the arrows to see other options.

Check-in: Wed Feb 19 2014 Check-out: Thu Feb 20 2014
 Nights: 1 Occupancy: 1 adult

<p>The Fairmont Palliser - Calgary</p>  <p>\$394.30 CAD Deluxe Queen - NonRefundable Save 20%</p> <p>SELECT</p> <p>View hotel</p>	<p>Delta Calgary Airport - Calgary</p>  <p>\$363.76 CAD Premier Room, 1 King Bed</p> <p>SELECT</p> <p>View hotel</p>	<p>Radisson Hotel & Conference Center Calgary Airport</p>  <p>\$160.88 CAD Guest Room Two Queen Beds Fridge Wifi</p> <p>SELECT</p> <p>View hotel</p>	<p>Super 8 Calgary/Airport - Calgary</p>  <p>\$111.16 CAD Standard Room, 2 Queen Beds, Refrigerator</p> <p>SELECT</p> <p>View hotel</p>
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WestJet Rewards members earn 1% back in WestJet dollars on car rentals booked at westjet.com.*
 * WestJet dollars will be awarded on the cost of your rental before taxes, fees and surcharges.

	<p>\$275.86 CAD \$33.90 CAD</p>
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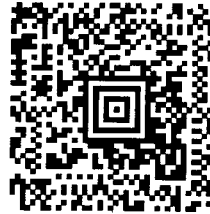
Total: \$309.76 CAD

Baggage limitations for Jamaica and Trinidad and Tobago

You are permitted one piece of carry-on baggage and two checked bags, the second at a cost of \$20. No third and fourth bag or overweight items will be permitted. You are not permitted any oversized bags, with the exception of one golf bag containing golf clubs. For more information, please visit our website at westjet.com.

16, 17

Your booking is confirmed. Please print/retain this page for your financial records (e.g. for taxation, expense claim or payment card reconciliation purposes). We thank you for choosing Air Canada and look forward to welcoming you on board.



Booking Information

Booking Reference: LDI3YM

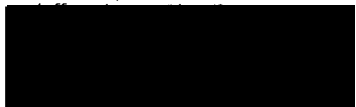
Customer Care

Electronic Ticketing confirmed. This is your official itinerary/receipt.

Air Canada 1-888-247-2262

Main Contact: Mr Jeffrey J Melanson

Flight Arrivals and Departures 1-888-422-7533



Flight Itinerary

Flight	From	To	Stops	Duration	Aircraft	Fare Type	Meal
AC119	Toronto, Pearson Int'l (YYZ) Mon 27-Jan 2014 10:00 - Terminal 1	Calgary (YYC) Mon 27-Jan 2014 12:27	0	4hr27	320	Flex, H	F

F: Food for purchase on board. All Onboard Café purchases made on board Air Canada flights are payable only with Visa, MasterCard and American Express credit cards.

Passenger Information

1: Mr Jeffrey J Melanson : Adult (16+), Ticket Number: 0142130066831

Air Canada - Aeroplan [Redacted] Meal Preference: None
 Payment Card: [Redacted] Special Needs: None
 Seat Selection: AC119 18B (Preferred) Paid

Congratulations on your selection of a Preferred seat. Please read the Terms and conditions.

Purchase Summary

Fare Summary

Passenger Type	Adult
Air Transportation Charges	
Departing Flight - Flex	451.00
Surcharges	23.00

Taxes, Fees and Charges

Canada Airport Improvement Fee	25.00
Canada Harmonized Sales Tax (GST/HST #10009-2287 RT0001)	65.80
Air Travellers Security Charge (ATSC)	7.12
Total airfare and taxes before options (per passenger)	571.92

Options

Departing Flight - Flex	
★ Advance Seat Selection (Preferred)	36.00
Canada Harmonized Sales Tax (GST/HST #10009-2287 RT0001)	4.68
Total airfare, taxes and options (per passenger)	612.60
Number of passengers	1

40.68

Grand Total - Canadian dollars \$612.60

Payment Information

[Redacted] Amount paid: \$612.60
 The following charges (tax inclusive) will appear on your credit or debit card statement:

- Air Canada: \$571.92 (Airfare - per ticket)
- Air Canada: \$40.68 (Advance Seat Selection - per ticket)

Ticket number(s): 0142130066831

Fare Rules


Departing Flight Toronto (YYZ) To Calgary (YYC) - Flex

- **Changes:**

- Prior to day of departure - **Change fee** per direction, per passenger, is \$50 CAD plus applicable taxes and any additional fare difference. **Changes** can be made up to 2 hours prior to departure.
- **Same-day confirmed changes** at check-in or at the airport are permitted at a flat fee of \$75 CAD/USD per direction, per passenger (subject to availability). Same-day flights only.
- **Same-day standby** is available **only** to passengers travelling on a flight between Toronto and Montreal or Ottawa (connecting flights excluded), as well as to passengers travelling between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) and Newark (EWR) airports.
- Flights can only be used in sequence from the place of departure specified on the itinerary.

- **Cancellations:**

- Tickets are **non-refundable** and **non-transferable**.
- **Cancellations** can be made up to 45 minutes prior to departure.
- Provided the original booking is cancelled prior to the original flight departure, the value of the unused ticket can be applied within a one year period from date of issue of the original tickets to the value of a new ticket subject to the change fee per direction, per passenger, plus applicable taxes and any additional fare difference, subject to availability and advance purchase requirements. The new outbound travel date must commence within a one year period from the original date of ticket issuance. If the fare for the new journey is lower, any residual amount will be forfeited.
- Customers who **no-show** their flight will forfeit the fare paid.
- **Complimentary advance standard seat selection** on Air Canada and Air Canada Express (operated by Jazz), subject to availability.
- Up to 24 hours after the purchase of a **new ticket**, Air Canada will cancel your ticket and provide a full refund without penalty.
- Flights operated by Air Canada: earn 100% Aeroplan Miles (Altitude Qualifying Miles)
- Read complete fare rules applicable to this fare.

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Offsetting your flight before February 28, 2014 could take you a long way!
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19, 19

Booking Information

Booking Reference: **LF5KR5**

Customer Care

Electronic Ticketing confirmed. This is your official itinerary/receipt.

Air Canada
1-888-247-2262

Main Contact:
Mr Jeffrey J Melanson
jeff_melanson@banffcentre.ca

Flight Arrivals and Departures
1-888-422-7533

Flight Itinerary

Flight	From	To	Stops	Duration	Aircraft	Fare Type	Meal
AC140	Calgary (YYC) Tue 04-Mar 2014 17:20	Toronto, Pearson Int'l (YYZ) Tue 04-Mar 2014 23:15 - Terminal 1	0	3hr55	321	Tango, T	F
AC261	Toronto, Pearson Int'l (YYZ) Sun 16-Mar 2014 10:00 - Terminal 1	Winnipeg (YWG) Sun 16-Mar 2014 11:46	0	2hr46	E90	Tango, S	F
AC8337 ¹	Winnipeg (YWG) Mon 17-Mar 2014 13:55	Calgary (YYC) Mon 17-Mar 2014 15:05	0	2hr10	CRA	Tango, T	

F: Food for purchase on board. All Onboard Café purchases made on board Air Canada flights are payable only with Visa, MasterCard and American Express credit cards.

Operated by:
1 Air Canada Express - Jazz

Passenger Information

1: Mr Jeffrey J Melanson : Adult (16+), Ticket Number: 0142130069477

Air Canada - Aeroplan : XXXXXXXXXX Meal Preference: **None**
 Payment Card: XXXXXXXXXX Special Needs: **None**
 Seat Selection: AC140 **14C (Preferred) Paid**, AC261 **19C (Preferred) Paid**, AC8337 **13C (Preferred) Paid**

Congratulations on your selection of a **Preferred seat**. Please read the **Terms and conditions**.

Purchase Summary

Fare Summary

Passenger Type	Adult
Air Transportation Charges	
Flight 1 - Airfare (Tango)	234.00
Flight 2 - Airfare (Tango)	214.00
Flight 3 - Airfare (Tango)	174.00
Surcharges	84.00
Taxes, Fees and Charges	
Canada Airport Improvement Fee	80.00
Canada Goods and Services Tax (GST/HST #10009-2287 RT0001)	38.76
Canada Harmonized Sales Tax (GST/HST #10009-2287 RT0001)	3.25
Air Travellers Security Charge (ATSC)	14.25
Total airfare and taxes before options (per passenger)	842.26
Options	
★ Flight 1: Advance Seat Selection (Preferred)	46.00

★ Flight 2: Advance Seat Selection (Preferred)	35.00
★ Flight 3: Advance Seat Selection (Preferred)	35.00
Canada Goods and Services Tax (GST/HST #10009-2287 RT0001)	5.80
Total airfare, taxes and options (per passenger)	964.06
Number of passengers	1
Travel Insurance (declined)	0.00
Grand Total - Canadian dollars	\$964.06

Payment Information

Amount paid: **\$964.06**

The following charges (tax inclusive) will appear on your credit or debit card statement:

- Air Canada: \$842.26 (Airfare - per ticket)
- Air Canada: \$121.80 (Advance Seat Selection - per ticket)

Ticket number(s): 0142130069477

Fare Rules

Flight 1: Calgary (YYC) To Toronto (YYZ) - **Tango**

Flight 2: Toronto (YYZ) To Winnipeg (YWG) - **Tango**

Flight 3: Winnipeg (YWG) To Calgary (YYC) - **Tango**

• Changes:

- Prior to day of departure - **Change fee** per direction, per passenger, is \$75 CAD plus applicable taxes and any additional fare difference. **Changes** can be made up to 2 hours prior to departure.
- **Same-day confirmed changes at check-in or at the airport** are subject to availability and are permitted only for same-day flights at a fee of \$150 CAD/USD per direction, per passenger.
- **Same-day standby** is available **only** to passengers travelling between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) and Newark (EWR) airports.
- Flights can only be used in sequence from the place of departure specified on the itinerary.

• Cancellations:

- Tickets are **non-refundable** and **non-transferable**.
- **Cancellations** can be made up to 45 minutes prior to departure.
- Provided the original booking is cancelled prior to the original flight departure, the value of the unused ticket can be applied within a one year period from date of issue of the original tickets to the value of a new ticket subject to the change fee per direction, per passenger, plus applicable taxes and any additional fare difference, subject to availability and advance purchase requirements. The new outbound travel date must commence within a one year period from the original date of ticket issuance. If the fare for the new journey is lower, any residual amount will be forfeited.
- Customers who **no-show** their flight will forfeit the fare paid.
- **Paid Advance Seat Selection** is available on Air Canada and Air Canada Express (operated by Jazz), subject to availability.
- Up to 24 hours after the purchase of a **new ticket**, Air Canada will cancel your ticket and provide a full refund without penalty.
- Flights operated by Air Canada: earn 25% Aeroplan Miles (Altitude Qualifying Miles) for flights within Canada and 50% Aeroplan Miles (Altitude Qualifying Miles) for flights between Canada and the U.S.
- Read complete fare rules applicable to this fare.



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20 21

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Booking Information

Booking Reference: LJEU85

Customer Care

Electronic Ticketing confirmed. This is your official itinerary/receipt.

Air Canada
1-888-247-2262

Main Contact:
Mr Jeffrey Melanson

Flight Arrivals and Departures
1-888-422-7533

Flight Itinerary

Flight	From	To	Stops	Duration	Aircraft	Upgrade status
AC164	Calgary (YYC) Fri 21-Mar 2014 11:15	Toronto, Pearson Int'l (YYZ) Fri 21-Mar 2014 17:10 - Terminal 1	0	3hr55	320	-
AC121	Toronto, Pearson Int'l (YYZ) Wed 26-Mar 2014 14:00 - Terminal 1	Calgary (YYC) Wed 26-Mar 2014 16:27	0	4hr27	321	-

Passenger Information

1: Mr Jeffrey Melanson : Adult (16+), Ticket Number: 0142130072694

Air Canada - Aeroplan [Redacted] Meal Preference: Regular
 Payment Card: [Redacted] Special Needs: None
 Seat Selection: AC164 17C (Preferred) , AC121 14C (Preferred)

Congratulations on your selection of a Preferred seat. Please read the Terms and conditions.

Purchase Summary

Fare Summary	
Passenger Type	Adult
Air Transportation Charges	
Base Fare	685.00
Surcharges	46.00
Taxes, Fees and Charges	
Canada Airport Improvement Fee	55.00
Canada Goods and Services Tax (GST/HST #10009-2287 RT0001)	38.76
Canada Harmonized Sales Tax (GST/HST #10009-2287 RT0001)	3.25
Air Travellers Security Charge (ATSC)	14.25
Total airfare and taxes before options (per passenger)	842.26
Options	
Departing Flight - Flex	
* Advance Seat Selection (Preferred)	36.00
Return Flight - Tango	
* Advance Seat Selection (Preferred)	46.00
Canada Goods and Services Tax (GST/HST #10009-2287 RT0001)	4.10
Total airfare, taxes and options (per passenger)	928.36
Number of passengers	1
Grand Total - Canadian dollars	\$928.36

Payment Information

Amount paid: \$928.36

The following charges (tax inclusive) will appear on your credit or debit card statement:

- Air Canada: \$842.26 (Airfare - per ticket)
- Air Canada: \$86.10 (Advance Seat Selection - per ticket)

Ticket number(s): 0142130072694

Fare Rules

Departing Flight Calgary (YYC) To Toronto (YYZ) - Flex

- **Changes:**
 - Prior to day of departure - **Change fee** per direction, per passenger, is \$50 CAD plus applicable taxes and any additional fare difference. **Changes** can be made up to 2 hours prior to departure.
 - **Same-day confirmed changes** at check-in or at the airport are permitted at a flat fee of \$75 CAD/USD per direction, per passenger (subject to availability). Same-day flights only.
 - **Same-day standby** is available **only** to passengers travelling on a flight between Toronto and Montreal or Ottawa (connecting flights excluded), as well as to passengers travelling between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) and Newark (EWR) airports.
 - Flights can only be used in sequence from the place of departure specified on the itinerary.
- **Cancellations:**
 - Tickets are **non-refundable** and **non-transferable**.
 - **Cancellations** can be made up to 45 minutes prior to departure.
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 - Customers who **no-show** their flight will forfeit the fare paid.
- **Complimentary advance standard seat selection** on Air Canada and Air Canada Express (operated by Jazz), subject to availability.
- Up to 24 hours after the purchase of a **new ticket**, Air Canada will cancel your ticket and provide a full refund without penalty.
- Flights operated by Air Canada: earn 100% Aeroplan Miles (Altitude Qualifying Miles)
- Read complete fare rules applicable to this fare.

Return Flight Toronto (YYZ) To Calgary (YYC) - Tango

- **Changes:**
 - Prior to day of departure - **Change fee** per direction, per passenger, is \$75 CAD plus applicable taxes and any additional fare difference. **Changes** can be made up to 2 hours prior to departure.
 - **Same-day confirmed changes at check-in or at the airport** are subject to availability and are permitted only for same-day flights at a fee of \$150 CAD/USD per direction, per passenger.
 - **Same-day standby** is available **only** to passengers travelling between Toronto Pearson (YYZ) and LaGuardia (LGA), John F. Kennedy (JFK) and Newark (EWR) airports.
 - Flights can only be used in sequence from the place of departure specified on the itinerary.
- **Cancellations:**
 - Tickets are **non-refundable** and **non-transferable**.
 - **Cancellations** can be made up to 45 minutes prior to departure.
 - Provided the original booking is cancelled prior to the original flight departure, the value of the unused ticket can be applied within a one year period from date of issue of the original tickets to the value of a new ticket subject to the change fee per direction, per passenger, plus applicable taxes and any additional fare difference, subject to availability and advance purchase requirements. The new outbound travel date must commence within a one year period from the original date of ticket issuance. If the fare for the new journey is lower, any residual amount will be forfeited.
 - Customers who **no-show** their flight will forfeit the fare paid.
- **Paid Advance Seat Selection** is available on Air Canada and Air Canada Express (operated by Jazz), subject to availability.
- Up to 24 hours after the purchase of a **new ticket**, Air Canada will cancel your ticket and provide a full refund without penalty.
- Flights operated by Air Canada: earn 25% Aeroplan Miles (Altitude Qualifying Miles) for flights within Canada and 50% Aeroplan Miles (Altitude Qualifying Miles) for flights between Canada and the U.S.
- Read complete fare rules applicable to this fare.



STATEMENT Card Program

RECEIVED

FEB 0 6 2014

MELANSON, JEFF
Cardmember Account [REDACTED]
Dec. 29, 2013 - Jan. 28, 2014

How to Reach Us Visit dinersclubcanada.com
Customer Service: 1-800-363-3333 or write:
Diners Club P.O. Box 3200 RPO
Streetsville Mississauga, ON L5M 0S2

QUICK REFERENCE

Total Balance	\$5,083.70
Total Due	\$5,083.70
Due Date*	Feb. 24, 2014

ACCOUNT SUMMARY

Previous Balance	\$2,536.86
Payments, Credits & Adjustments	-\$2,536.86
Purchases	\$5,083.70
Cash Advances	\$0.00
Fees	\$0.00
Total Balance	\$5,083.70

MONTHLY ACTIVITY BY CATEGORY

Airlines	\$5,083.70
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NEWS FROM DINERS CLUB

Please note that the amounts shown in the "Monthly Activity By Category" section include both debit and credit amounts. Therefore, the totals shown in this section may not correspond to the totals shown in the "Account Summary" section. The "Monthly Activity by Category" is for reference purposes only, to provide totals by merchant category.

The total amount shown for Cash Advances in the "Account Summary" section will vary from the total amount shown in the "Monthly Activity by Category" section of your statement. Cash Advance Fee amounts are not included in the "Monthly Activity by Category" section.

018923
BMDC21100_3155655_001 - 0004669 HRI - -03-01-21 -

Detach and follow the payment instructions on the reverse side. Payment must be received by 5:00 PM local time on the payment due date.



Diners Club
P.O. Box 5000, Station F
Toronto, Ontario M4Y 2T1

BMDC21100_3155655_001 E D

04469

Account Number:	[REDACTED]
Total Due:	\$5,083.70
Payment Due Date:	Feb. 24, 2014

Please Enter Amount of Payment Enclosed

\$

MELANSON, JEFF
107 TUNNEL MOUNTAIN DRIVE
PO BOX 1020 STN 18
BANFF AB T1L1H5

Diners Club Commercial
P.O. Box 6044, Station Centre-Ville,
Montreal, QC H3C 3X2



Dec. 29, 2013 - Jan. 28, 2014

INFORMATION ABOUT YOUR ACCOUNT

PAYMENT INFORMATION: You can mail your payment in the envelope provided, or send your payment to:

Diners Club
P.O. Box 6044
Station Centre-Ville,
Montreal, QC H3C 3X2, Canada

You may send your payment via overnight mail to:

Diners Club
Remittance Processing:
Symcor Inc (Remittance Services)
4025 Dorchester Blvd
Westmount, Quebec, H3Z 3C8

Pay by Phone: You may make your payment by phone by using the Pay by Phone service. You will be charged \$14.95 if a representative of ours helps expedite your payment. Call by 5:00 p.m. Eastern Time on a bank business day to have your payment credited as of that day. If you call after that time, your payment will be credited as of the next bank business day. We reserve the right to process your payment electronically upon verification of your identification.

If payment is made at any other location, or is made without the payment coupon or your account number, there may be a delay in processing.

- Disputed amounts may be deducted from "Total Due," after you notify Diners Club of disputed items.
- Please note your full account number on the front of your payment.
- Payments, adjustments, and charges received after the end date of the activity period indicated on the front of the statement directly under your Account number will appear on your next statement. The end date is the billing date for this statement.
- **A fee will be assessed against returned cheques.**
- **For payment and balance inquiries:** Call 1-800-363-3333.

Corporate Travel Accounts. Please remit to your assigned payment location.

Online access to your Diners Club Corporate Account:

e-Account Manager is a quick and easy online management tool. Log on to dinersclubcanada.com and click on e-Account Manager. You'll be able to easily and quickly manage your Corporate account:

- View your statement and pay your monthly bill online
- Receive important alerts about your account
- Update your billing address or phone number
- And more...

No matter where your business takes you, you can easily manage your account anywhere and any time you have Internet access.

CUSTOMER SERVICE: Mail all written inquiries to: Diners Club at the Customer Service address shown on the front of the statement. Please include complete account number information with all correspondence.

Telephone Inquiries: Call 1-800-363-3333.

Outside Canada: Call collect 514-877-1577.

Service Representatives are available to assist you 24 hours a day, seven days a week. Best days to call are Wednesday through Friday. Please have account number information ready.

LOST OR STOLEN CARD:

Please notify us immediately (day or night) by telephone. After you notify us, you will not be liable for any unauthorized use of your Diners Club Card. In any event, your liability will not exceed \$50.00. If your Card is lost or stolen outside the areas listed below, notify the nearest Diners Club Office, or call collect 514-877-1577.

From Canada or the Continental U.S. (Alaska, Hawaii, Puerto Rico and the Virgin Islands), call Toll Free 800-363-3333.

IN CASE OF ERRORS OR QUESTIONS ABOUT YOUR BILL:

If you think your bill is wrong, please call Customer Service for assistance. You may also write to Customer Service at the address shown on the front of the statement. If you send us a letter please include the following information:

- Your name and account number.
- The dollar amount of the suspected error.
- Describe the error and explain, if you can, why you believe there is an error. If you need more information, describe the item you are unsure about.
- Please be sure you sign all correspondence.

Remember

- Enclose your cheque or money order, payable in Canadian dollars, with this payment coupon, but do not staple or tape them together.
- Make your cheque or money order payable to "Diners Club"
- Please do not send cash.
- Write your account number on the front of your cheque or money order.
- Please make sure the entire Diners Club address appears through the window of your remittance envelope.

MELANSON JEFF

Dec. 29, 2013 - Jan. 28, 2014


PAYMENTS, CREDITS AND ADJUSTMENTS

Trans	Post	Description	Reference	Amount
Jan. 23	Jan. 23	PAYMENT RECEIVED -- THANK YOU	0 7047088	-\$2,536.86
Total Payments, Credits and Adjustments				-\$2,536.86

PURCHASES

Trans	Post	Description	Reference	Amount
3 Jan. 8	Jan. 10	WESTJET 883806137442156 CALGARY AB NAME: MACKIE/BRENDAELIZABETH MS DEPART: 01/08/14 ORIGINAL TICKET: 83806137442156 TO : Y	004066187992	\$10.50 ✓
2 Jan. 8	Jan. 10	WESTJET 883821951956714 CALGARY AB NAME: MACKIE/BRENDAELIZABETH MS DEPART: 01/16/14 ORIGINAL TICKET: 83821951956714 Calgary, Alberta, Canada TO Edmonton, Alberta, Canada: G	004066230131	\$140.83 ✓
2 Jan. 8	Jan. 13	AIR CAN 00142129513924 WINNIPEG MB NAME: MACKIE/BRENDA MS DEPART: 01/16/14 ORIGINAL TICKET: 0142129513924 Edmonton, Alberta, Canada TO Calgary, Alberta, Canada: G	004010008736	\$160.78 ✓
4 Jan. 8	Jan. 14	AIR CAN 00142129513924 WINNIPEG MB NAME: MACKIE/BRENDA MS DEPART: 01/16/14 ORIGINAL TICKET: 0142129513924 Edmonton, Alberta, Canada TO Calgary, Alberta, Canada: G	004008193679	\$16.80 ✓
5 Jan. 14	Jan. 16	AIR CAN 00142129810069 WINNIPEG MB NAME: MELANSON/JEFFREY MR DEPART: 01/15/14 ORIGINAL TICKET: 0142129810069 Calgary, Alberta, Canada TO Edmonton, Alberta, Canada: W Edmonton, Alberta, Canada TO Calgary, Alberta, Canada: W	004010053661	\$448.61 ✓
6 Jan. 14	Jan. 16	WESTJET 883806138282311 CALGARY AB NAME: MELANSON/JEFFREY MR DEPART: 01/14/14 ORIGINAL TICKET: 83806138282311 TO : Y	004053157927	\$21.00 ✓
7 Jan. 14	Jan. 16	WESTJET 883821953877842 CALGARY AB NAME: MELANSON/JEFFREY MR DEPART: 01/21/14 ORIGINAL TICKET: 83821953877842 Calgary, Alberta, Canada TO Mississauga, Ontario, Canada: L	004053192353	\$421.18 ✓
8 Jan. 15	Jan. 17	WESTJET 883806138424934 CALGARY AB NAME: MELANSON/JEFFREY MR DEPART: 01/15/14 ORIGINAL TICKET: 83806138424934 TO : Y	004065152576	\$33.90 ✓
9 Jan. 15	Jan. 17	WESTJET 883821954191884 CALGARY AB NAME: MELANSON/JEFFREY MR DEPART: 02/27/14 ORIGINAL TICKET: 83821954191884 Mississauga, Ontario, Canada TO Calgary, Alberta, Canada: G	004065188968	\$275.86 ✓
10 Jan. 15	Jan. 20	AIR CAN 00142129880660 WINNIPEG MB NAME: MELANSON/JEFFREY MR DEPART: 02/25/14 ORIGINAL TICKET: 0142129880660 Calgary, Alberta, Canada TO Mississauga, Ontario, Canada: Y	004008008311	\$319.33 ✓

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MELANSON, JEFF

Dec. 29, 2013 - Jan. 28, 2014

11	Jan. 15	Jan. 20	AIR CAN 00142129880660 WINNIPEG MB NAME: MELANSON/JEFFREY MR DEPART: 02/25/14 ORIGINAL TICKET: 0142129880660 Calgary, Alberta, Canada TO Mississauga, Ontario, Canada: Y	004008064975	\$48.30 ✓
12	Jan. 16	Jan. 20	WESTJET 883806138503150 CALGARY AB NAME: MELANSON/JEFFREY MR DEPART: 01/16/14 ORIGINAL TICKET: 83806138503150 TO : Y	004065139606	\$31.50 ✓
13	Jan. 16	Jan. 20	WESTJET 883806138523951 CALGARY AB NAME: MELANSON/JEFFREY MR DEPART: 01/16/14 ORIGINAL TICKET: 83806138523951 TO : Y	004065142220	\$33.90 ✓
14	Jan. 16	Jan. 20	WESTJET 883821954370351 CALGARY AB NAME: MELANSON/JEFFREY MR DEPART: 02/12/14 ORIGINAL TICKET: 83821954370351 Calgary, Alberta, Canada TO Mississauga, Ontario, Canada: M	004065165981	\$340.33 ✓
15	Jan. 16	Jan. 20	WESTJET 883821954408840 CALGARY AB NAME: MELANSON/JEFFREY MR DEPART: 02/19/14 ORIGINAL TICKET: 83821954408840 Mississauga, Ontario, Canada TO Calgary, Alberta, Canada: G	004065172144	\$275.86 ✓
16	Jan. 20	Jan. 22	AIR CAN 00142130066831 WINNIPEG MB NAME: MELANSON/JEFFREY MR DEPART: 01/27/14 ORIGINAL TICKET: 0142130066831 Mississauga, Ontario, Canada TO Calgary, Alberta, Canada: Y	004009031100	\$571.92 ✓
17	Jan. 20	Jan. 22	AIR CAN 00142130066831 WINNIPEG MB NAME: MELANSON/JEFFREY MR DEPART: 01/27/14 ORIGINAL TICKET: 0142130066831 Mississauga, Ontario, Canada TO Calgary, Alberta, Canada: Y	004009062642	\$40.68 ✓
18	Jan. 20	Jan. 22	AIR CAN 00142130069477 WINNIPEG MB NAME: MELANSON/JEFFREY MR DEPART: 03/04/14 ORIGINAL TICKET: 0142130069477 Calgary, Alberta, Canada TO Mississauga, Ontario, Canada: Y Mississauga, Ontario, Canada TO Winnipeg, Manitoba, Canada: Y Winnipeg, Manitoba, Canada TO Calgary, Alberta, Canada: Y	004009032744	\$842.26 ✓
19	Jan. 20	Jan. 22	AIR CAN 00142130069477 WINNIPEG MB NAME: MELANSON/JEFFREY MR DEPART: 03/04/14 ORIGINAL TICKET: 0142130069477 Calgary, Alberta, Canada TO Mississauga, Ontario, Canada: Y	004009063251	\$121.80 ✓
20	Jan. 20	Jan. 23	AIR CAN 00142130072694 WINNIPEG MB NAME: MELANSON/JEFFREY MR DEPART: 03/21/14 ORIGINAL TICKET: 0142130072694 Calgary, Alberta, Canada TO Mississauga, Ontario, Canada: Y Mississauga, Ontario, Canada TO Calgary, Alberta, Canada: Y	004009003942	\$842.26 ✓
21	Jan. 20	Jan. 23	AIR CAN 00142130072694 WINNIPEG MB NAME: MELANSON/JEFFREY MR DEPART: 03/21/14 ORIGINAL TICKET: 0142130072694 Calgary, Alberta, Canada TO Mississauga, Ontario, Canada: Y	004009064431	\$86.10 ✓
Total Purchases					\$5,083.70

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